

Leaks Skills Documentation (7)

Please initial next to each item. Be prepared to explain your responses to your trainer. Sign at the bottom along with the trainer who confirmed your skills demonstration.

You will find the material needed to successfully complete this checklist in the following Chateau Knowledge Base [Sections/Articles](#):

- [Leaks](#)
- Assorted articles

	Task	Initial		Task	Initial
1.	Edit a DOR.			13.	Group by Component type.
2.	Explain how to re-open a leak.			14.	Sort by Opened Date.
3.	Explain subtabs: DORs and AVO Events.			15.	Select one or more components for ReTest.
4.	Explain all the Action Buttons.			16.	Choose a Next Action.
5.	Understand the grid columns			17.	Explain how to add Attempts and M21 ReTest info.
6.	Toggle Display Response Status options.			18.	Explain how to Close a Leak:
7.	Explain the difference between AttemptType and AttemptHow.			19.	Automatically with a PASSing PPM via Setting / Misc Tab.
8.	Note all grid functions available			20.	Manually with CloseWhy based on customized Picklist in Builder.
9.	First Attempt, First ReTest, and Final Resolution.			21.	Explain Associated Leaks.
10.	Next Action			22.	Explain a Secondary Leak.
11.	Awaiting Action			23.	Explain how to add a Work Order number.
12.	Trigger PPM				

Technician Name

Technician Signature

Date

Trainer Name

Trainer Signature

Date